



A MEasurement Tool to determine the quality of the Passenger EXperience



<https://www.metpex-tools.eu>

The **METPEX** project (www.metpex.eu) aims to develop a standard way of evaluating passenger experience to improve quality of service for European transport providers, passenger groups and municipalities, validated through use across 8 cities (*Bucharest, Coventry, Dublin, Grevena, Rome, Stockholm, Valencia, Vilnius*) of varying transport complexity.



METPEX project has received funding from the European Union's Seventh Framework Programme for research, technological development and demonstration under grant agreement no 314354.





**Your Journey, Your Experience,
Help us improve it!**

*Tell us about your travel experiences
in the **West Midlands***

Join the survey

<https://www.metpex-tools.eu>

Have your say!



Only by **measuring the quality of your journey** from door step to final destination can we improve it.

Our survey will allow you to comment on more aspects of your journey than are currently measured.

Your participation will help us to develop the survey, so we measure the issues which are important to you.

*The METPEX consortium is coordinated by Coventry University and brings together
16 European partners, from 12 countries*



Contact us for further information:

email: metpex.csad@coventry.ac.uk

Project Coordinator: Professor Andree Woodcock, Coventry University

tel.: +44 (0)2476 158363, info@metpex.eu